



IG Metall Vorstand | German Metalworkers' Union Head Office Wilhelm-Leuschner-Straße 79, 60329 Frankfurt, Germany

Susan Wojcicki YouTube, LLC San Bruno, CA 94066 USA

cc: Fionnuala Meehan, Google Ireland Ltd, Gordon House, Barrow Street, Dublin 4, Ireland Managing Director, Google Germany GmbH, ABC-Straße 19, 20354 Hamburg, Germany

Dear Ms Wojcicki, dear Ms Meehan, dear Directors,

With this letter we formally request that you enter into negotiations with us regarding the working conditions for YouTube Creators and Partners.

We make the following proposals:

- All categories and decision criteria that affect Creators' earning capability, especially monetization and search and discovery, shall be transparent.
- Individual decisions regarding videos and channels shall be precisely explained. For example, if a video violates a guideline, the specific parts of the video and the specific guideline shall be indicated to the Creator.
- Qualified, organizationally empowered, human contact persons shall be made available for YouTube Partners.
- Creators shall be able to contest any decision affecting them, including but not limited to monetization and search and discovery. An independent mediation board shall be established to handle disputes.
- A formal body, such as a Partner Advisory Board, shall be established by which YouTube Partners can participate in decisions that affect them.

We ask that you enter into negotiations by 23 August 2019. We believe that the implementation of these proposals will improve YouTube for all stakeholders.

My colleague Vanessa Barth is available to coordinate an appointment at your convenience. She can be reached at vanessa.barth@igmetall.de.

Sincere regards,

Christiane Benner Vice President, IG Metall Jörg Sprave Youtubers Union

IG Metall – Gewerkschaft für Produktion und Dienstleistung im DGB Helaba Frankfurt | IBAN: DE91 5005 0000 0083 0000 00 | BIC: HELADEFF Gläubiger-ID: DE71 ZZZO 0000 0535 93 | Steuer-Nr.: 045 224 22021 26 July 2019

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